

2018 Paramount Advantage Quality Report

Preventive care is a primary focus of Paramount’s Quality Program. Promoting a close member/ Primary Care Provider (PCP) relationship is a key factor in maintaining good health. PCPs are notified annually if their patients are missing needed preventive services. Well visits, immunizations, lead testing and recommended screenings for our members is highly encouraged through the web site, member handbook, newsletter articles, and direct mailings such as the annual wellness reminder for members ages 4-20. The “Prenatal to Cradle” program provides incentives to women who are currently pregnant or have recently delivered. Each woman who enrolls in the program can earn up to \$125 in gift cards for attending their prenatal and postpartum visits and have a one-time chance to win diapers in that monthly drawing. New mothers are offered two (2) postpartum home visits by registered nurses to help assure a smooth adjustment from hospital to home. An Edinburgh Depression Scale is mailed to new moms to help identify postpartum depression and assist them in obtaining appropriate treatment if indicated. Adult members were surveyed and rated Health Care at 2.41 out of a possible score of 3 and placed at the 50th percentile. The child survey results were even higher, at 2.60, and placed at the 90th percentile nationally.



HEDIS®*
Effectiveness of Care
Top 25% of 2018 NCQA
Benchmarks for Accreditation:

- COPD – Bronchodilator
- COPD - Corticosteroid Treatment
- Postpartum Care
- ADHD Drugs: Initiation
- ADHD Drugs Maintenance
- Engagement AOD

CAHPS®**
Child Member Satisfaction
Top 25% of 2018 NCQA
Benchmarks for Accreditation:

- Rating of Health Care
- Getting Needed Care
- Health Plan Customer Service
- Rating of Specialist
- Getting Care Quickly
- Coordination of Care
- Rating PCP
- How Well Doctors Communicate

* HEDIS® is a registered trademark of the National Committee for Quality Assurance (NCQA)
** CAHPS® is a registered trademark of the Agency for Healthcare Research and Quality (AHRQ)

HEDIS® Access & Effectiveness of Care Results

Access & Effectiveness of Care Measure	Paramount Advantage	Ohio Average	National Average
BMI:			
Adult BMI Measurement	86.13%	79.11%	84.53%
Wellness Visits:			
Children up to 15 mos. (6 or more)	58.64%	57.97%	64.14%
Children age 3-6	69.34%	69.40%	73.00%
Adolescent Well visits	45.74%	50.07%	52.96%
Chronic Condition Care:			
Initial Follow Up for ADHD Medication	58.63%	52.49%	44.63%
Continued Follow Up for ADHD Medication	69.11%	62.28%	54.95%
Follow Up after Behavioral Health Hospitalization Within 7 Days	53.23%	40.93%	37.01%
Annual Diabetes Eye Exam	52.55%	56.25%	57.13%
Diabetes Blood Pressure Control	64.96%	57.70%	62.65%
Diabetes A1c Control	49.39%	41.00%	49.34%
Controlling High Blood Pressure	61.56%	51.63%	56.86%
Asthma Medication Compliance (75%)	49.43%	60.23%	61.35%
Cancer Screenings: Cervical			
Cancer Screening Breast	59.85%	56.84%	59.39%
Cancer Screening	53.25%	52.30%	58.25%
Dental Care for Children:			
Annual Dental Visit	44.91%	47.86%	54.13%
Immunizations:			
Childhood Combo #2	62.77%	65.60%	72.92%
Pregnancy Health:			
Postpartum Care	69.10%	64.35%	64.21%
Timeliness of Prenatal Care	82.97%	82.94%	81.13%
Weight Assessment & Counseling for Nutrition & Physical Activity for Children/Adolescents: BMI Percentile			
Percentile	70.56%	62.53%	72.51%
Counseling for Nutrition	54.74%	54.99%	67.08%
Counseling for Physical Activity	51.09%	47.01%	60.58%