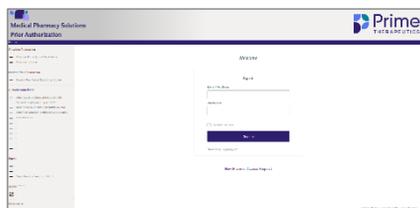


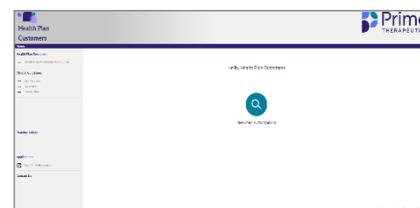
# Medical Pharmacy Solutions Portal

A step-by-step guide to our secure health plan portal at GatewayPA.com

Prime Therapeutics (Prime) prioritizes quality service and delivers the resources you need to make the best decisions for your members and your business. Our secure portal makes it easy for you to view prior authorizations for your members' Prime-managed medications.



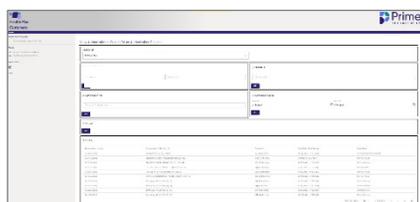
**Step 1**  
Visit [GatewayPA.com](https://GatewayPA.com) and log in with your credentials.



**Step 2**  
Select "View prior authorizations."  
  
Note: a new tab will not open. If you need to return to the home page, click "Home" in the upper- left corner.



**Step 3**  
Enter your desired search criteria. You can search by member name, member ID, authorization number or authorization dates, or you can view all. Then click "Go."



**Step 4**  
Select an authorization from the list of results by clicking the authorization number.



**Step 5**  
Review details of the authorization selected  
  
Note: if you need to return to the search results, click "Back to search" in the upper right of the Authorization Details page.

Questions?

Email [ClientInquiry@primetherapeutics.com](mailto:ClientInquiry@primetherapeutics.com) for support.