# The Paramount Office and Cashier's Office at

650 Beaver Creek Circle Suite 100 Maumee, Oh 43537

# Will Permanently Close On January 31, 2026.

## Please see the alternatives for each of our office's services:

### Cashier's Office:

Please use one of the following options to pay your premium invoice:

- Pay by telephone or enroll in our auto-payment option
- Please contact our Cashiers at 419-887-2679 for assistance, Monday through Friday 8 a.m. to 4:30 p.m.
- Pay online: https://www.paramounthealthcare.com/Members/Pay-My-Bill
- Mail remit/check payments to:

Paramount Healthcare

P O Box 928

Toledo, OH 43697-0928

Beginning in 2026, members may use our drop box located at:

9848 Olde US 20

Rossford, OH 43460

- Available 8 a.m. to 5 p.m. Monday through Friday
- Please note no cash can be accepted

#### **Paramount Office Alternatives:**

Our Member Services team is here to assist you. Please feel free to contact us at the number on the back of your Member ID card or by phone at 419-887-2525 or 800-462-3589, email or Live Chat.

Individuals and Families: 8:00 a.m. – 5:00 p.m. Monday through Friday.

Medicare: 8:00 a.m. - 8:00 p.m. Monday through Friday (April 1- September 30) 8:00 a.m. - 8:00 p.m.

Monday through Sunday (October 1 – March 31)

Email: Paramount.MemberServices@MedMutual.com

Live Chat: Paramount Live Chat is a quick, safe and secure way to reach our Member Services department, Monday through Friday from 8 a.m. to 5 p.m. just go to Paramounthealthcare.com/Contact us/Launch Live Chat

We appreciate your attention to the upcoming changes.

Thank you!



