MEDICAL MUTUAL®

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MedMutual.com/Provider

MEDICAL MUTUAL®

Mutual News
Bulletin

February 2025

Notice of Material Amendment: Provider Manual Update – Inpatient Review Guidelines

Effective June 2, 2025, Medical Mutual is implementing a revision to the following provider manual section:

- Section 3 – Clinical Quality and Health Services Overview
  - Clinical Review Process: Inpatient Review Guidelines, Pg. 40

Provider Manual Update – Prior Authorization

Effective March 3, 2025, Medical Mutual is implementing a revision to the following provider manual section:

- Section 3 – Clinical Quality and Health Services Overview:
  - Prior Authorization: General Guidelines, Pg. 38

To view updates to the Provider Manual visit MedMutual.com/Provider > Provider Manual.

Revised Reimbursement Policies

Effective March 1, 2025, Medical Mutual is updating the following Reimbursement Policies:

- Hospital Readmissions – Non-Medicare Advantage RP-201902
- Hospital Readmissions – Medicare Advantage RP-202408

To view these policies, visit MedMutual.com and under the Provider menu select Policies and Standards > Reimbursement Policies.