

## Mission Statement

As an integral part of ProMedica Health System, Paramount, a community-based managed health care organization, shall work in collaboration with employers, individual Members, physicians, health care providers, and community and governmental agencies to continually improve the health of its Members by providing comprehensive health plans with unsurpassed levels of customer service, quality and cost effectiveness.

This mission will be accomplished by adhering to the values upon which Paramount is based:

<b>Access</b>	Provide Members with a choice of physicians and other professionals who meet the highest standard of professional training and experience
<b>Accountability</b>	Hold Paramount and all health care professionals accountable for the quality of service provided and the satisfaction of members and patients
<b>Compassion</b>	Assure that all Members, employees and other constituents are treated with dignity and respect
<b>Excellence</b>	Improve both clinical and administrative service delivery through a systematic process of quality improvement
<b>Prevention</b>	Personify the belief that keeping Members healthy is as important as caring for them if they become ill

Paramount is committed to the highest standards of quality, service, professional ethics and integrity, and to the principle that Members come first.

